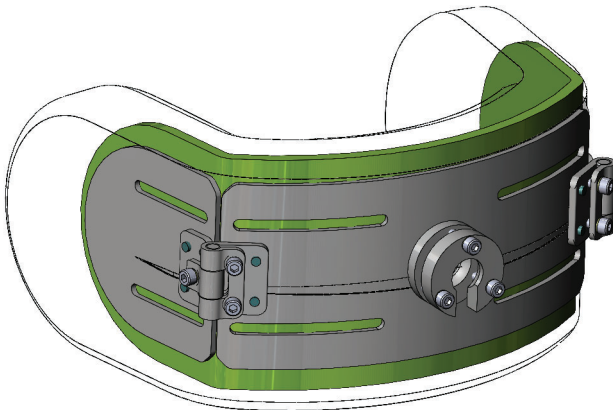


Matrix® SNUG HEADREST PAD



USER MANUAL

DEALER: This manual **MUST** be given to the user of the product.

USER: Before using this product, read this manual and save for future reference.

Matrx® Accessories Warranty

This warranty is extended only to the original purchaser/user of our products. This warranty gives you specific legal rights and you may also have other legal rights which vary from state to state. Invacare/Motion Concepts warrants this product to be free from defects in materials and workmanship for three months of use by original purchaser. This warranty does not apply to punctures, tears or burns, nor to the removable cushion cover. If within such warranty period any such product shall be proven to be defective, such product shall be repaired or replaced, at Invacare's/Motion Concepts' option, with refurbished or new parts. This warranty does not include any labor or shipping charges incurred in replacement part installation or repair of any such product. Product repairs shall not extend this warranty - coverage for repaired product shall end when this limited warranty terminates. Invacare's/Motion Concepts' sole obligation and your exclusive remedy under this warranty shall be limited to such repair and/or replacement. For warranty service, please contact the dealer from whom you purchased your Invacare/Motion Concepts product. In the event you do not receive satisfactory warranty service, please write directly to Invacare/Motion Concepts at the address on the back cover. Provide dealer's name, address, model number, the date of purchase, indicate nature of the defect and, if the product is serialized, indicate the serial number. Invacare/Motion Concepts will issue a return authorization. The defective unit or parts must be returned for warranty inspection using the serial number, when applicable, as identification within thirty (30) days of return authorization date. DO NOT return products to our factory without our prior consent. C.O.D. shipments will be refused; please prepay shipping charges.

Motion Concepts USA at 1.888.433.6818 or Motion Concepts Canada at 1.866.748.7943.

LIMITATIONS AND EXCLUSIONS

THE WARRANTY SHALL NOT APPLY TO PROBLEMS ARISING FROM NORMAL WEAR OR FAILURE TO ADHERE TO THE ENCLOSED INSTRUCTIONS. IN ADDITION, THE FOREGOING WARRANTY SHALL NOT APPLY TO SERIAL NUMBERED PRODUCTS IF THE SERIAL NUMBER HAS BEEN REMOVED OR DEFACED; PRODUCTS SUBJECTED TO NEGLIGENCE, ACCIDENT, IMPROPER OPERATION, MAINTENANCE OR STORAGE; OR PRODUCTS MODIFIED WITHOUT INVACARE'S/ MOTION CONCEPTS' EXPRESS WRITTEN CONSENT INCLUDING, BUT NOT LIMITED TO: MODIFICATION THROUGH THE USE OF UNAUTHORIZED PARTS OR ATTACHMENTS: PRODUCTS DAMAGED BY REASON OF REPAIRS MADE TO ANY COMPONENT WITHOUT THE SPECIFIC CONSENT OF INVACARE/MOTION CONCEPTS; PRODUCTS DAMAGED BY CIRCUMSTANCES BEYOND INVACARE'S/MOTION CONCEPTS' CONTROL; PRODUCTS REPAIRED BY ANYONE OTHER THAN AN INVACARE/MOTION CONCEPTS DEALER, SUCH EVALUATION SHALL BE SOLELY DETERMINED BY INVACARE/ MOTION CONCEPTS.

THE FOREGOING WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS WARRANTIES, IF ANY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IT SHALL NOT EXTEND BEYOND THE DURATION OF THE EXPRESSED WARRANTY PROVIDED HEREIN AND THE REMEDY FOR VIOLATIONS OF ANY IMPLIED WARRANTY SHALL BE LIMITED TO REPAIR OR REPLACEMENT OF THE DEFECTIVE PRODUCT PURSUANT TO THE TERMS CONTAINED HEREIN. INVACARE/MOTION CONCEPTS SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES WHATSOEVER. THIS WARRANTY SHALL BE EXTENDED TO COMPLY WITH STATE/PROVINCIAL LAWS AND REQUIREMENTS.

1.0 GENERAL

1.1 SAFETY SYMBOLS:

The following symbols are used throughout this user manual to identify warnings, cautions and important notes. It is very important that you read and understand them completely.

- !** **IMPORTANT!** Indicates important information which if not followed could result in damage to the product.
- !** **CAUTION!** Indicates a potentially hazardous situation which if not avoided could result in product damage, minor injury or both.
- !** **WARNING!** Indicates a potentially hazardous situation which if not avoided could result in death or serious injury.

1.2 IMPORTANT INFORMATION

- !** **IMPORTANT!** This user manual contains important information about the handling of the product. In order to ensure safety when using the product, read the user manual carefully and follow the safety instructions. For additional product information or if you have questions regarding this or any other Matrx® product, please contact Motion Concepts for assistance.

! **IMPORTANT!** Please refer to the Wheelchair Owners/Operators Manual for additional safety information, warnings and cautions related to the operation of your wheelchair.

! **IMPORTANT!** If a serious injury occurs in relation to the use of this product, it should be reported to Motion Concepts and/or Invacare as soon as possible following the incident.

1.3 WARRANTY

We provide a manufacturers warranty for this product in accordance with our General Terms and Conditions of Business. Our warranty is extended only to the original purchaser/user of our products. Warranty claims can only be made through the provider from whom the device was purchased.

1.4 SERVICE LIFE

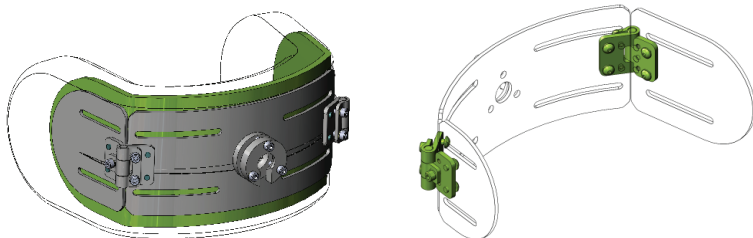
The expected service life of this product is three years when used in accordance with safety instructions and intended use, stated in this manual. The effective service life can vary depending on frequency and intensity of use.

1.5 INTENDED USE

SNUG Headrest Pads are designed to provide adjustable lateral head support and posterior head support for optimal positioning and comfort.


2.0 SNUG HEADREST PAD

Our Matrx SNUG headrest offers a uniquely adjustable headrest for users that require increased lateral head support. The SNUG headrest incorporates two separate lateral plates that can be adjusted independently to achieve the desired contour. The SNUG headrest pad utilizes our HUG Insert for maximum cushioning/comfort, in combination with a high-density foam backing pad for added support.




Our SNUG Headrest **Pads** are designed for use with our Matrx® LOXX™ and Matrx® Elan Headrest Mounting Hardware (each sold separately), and are also compatible for use with most industry standard headrest hardware that utilize a 1" (25mm) pivot ball.

Our SNUG headrest covers are available in our standard Startex™ fabric or with an optional infection control (-IC) cover (reversed-Startex™). Both headrest cover options are moisture resistant and breathable. The SNUG headrest cover, HUG insert and foam backing pad can be removed and laundered (together), when necessary.

**WARNING! Risk of Serious Injury**

Injury may occur during use of the wheelchair if a headrest is wrongly adjusted or not installed correctly. The users neck may become hyperextended in the event of a collision, or when the system is tilted or reclined.

- *This product must be fitted by an experienced clinician or technician.*
- *Before each use, check that all mounting/adjustment hardware is securely fastened.*

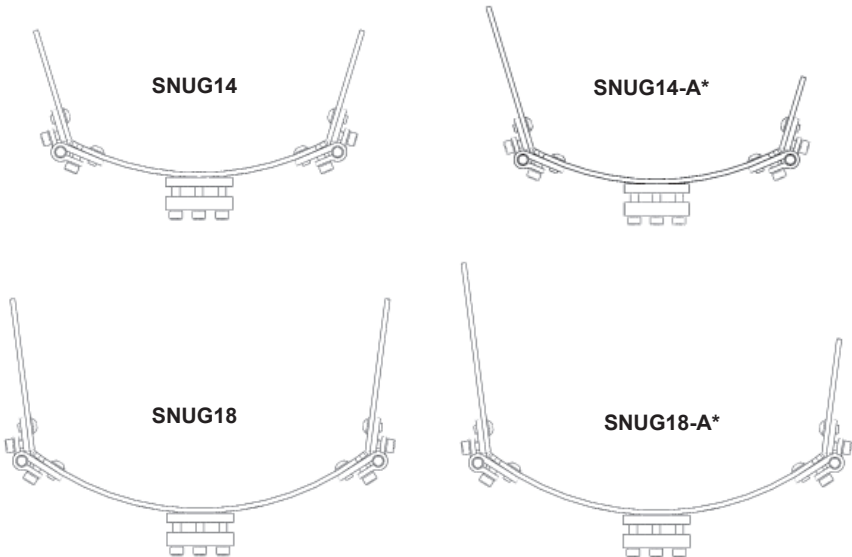
**WARNING! Risk of Serious Injury**

Risk of serious injury when transporting a client in a motor vehicle within a wheelchair fitted with the Matrx® LOXX™ or Matrx® Elan headrest hardware.

- *Wherever practicable Motion Concepts recommends that the client is transferred out of the wheelchair into a vehicle seat using a lap and diagonal seat belt or an appropriate child safety seat.*
- *Our Matrx® LOXX™ Hardware and Matrx® Elan Hardware may only be used in conjunction with wheelchairs that comply with the performance requirements of RESNA WC19 or ISO 7176-19.*
- *For safe transportation of a client within a wheelchair in a motor vehicle, refer to the user manuals of the wheelchair and the tie-down and occupant restraint system (WTORS).*

2.1 SNUG HEADREST PAD CONFIGURATIONS

SNUG Headrest Pads are available in two different sizes: 14" (36cm) and 18" (46cm). Each headrest size may also be configured with asymmetrical* lateral plates. (*Asymmetrical configurations are selected at the time of order*). Refer to sample images below.



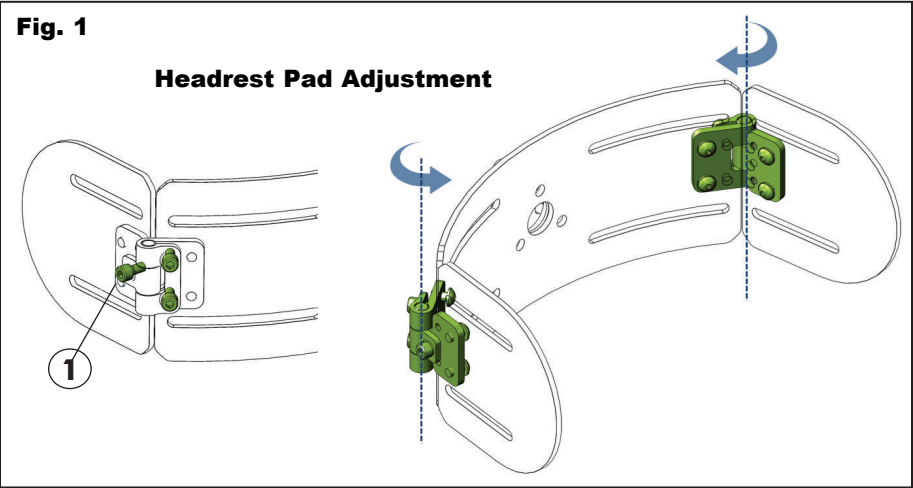
*NOTE: The asymmetrical plate configurations can be reversed by rotating the headrest pad (ass'y) 180°

2.2 SNUG HEADREST PAD ADJUSTMENT

i NOTE: The hinge adjustment hardware can be accessed via slits in the back of the headrest cover (not shown). *(The Outer cover and pad do not need to be removed for adjustment)*

Adjustment Instructions: (see **Fig 1**)

1. Locate the adjustment screw (**1**) inside the headrest cover and loosen the screw using the 4mm hex key (provided).
2. Adjust the lateral headrest support to the desired position and retighten the screw.
3. Repeat Steps 1. and 2. for the opposite headrest wing, and ensure all hardware is fully secured.

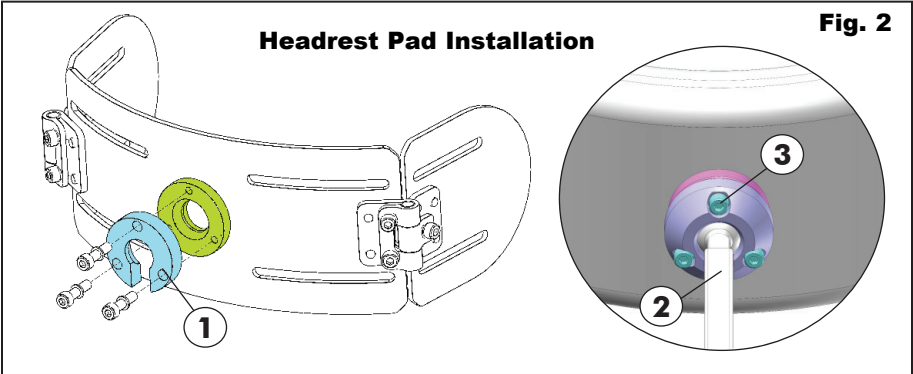


2.3 SNUG HEADREST PAD INSTALLATION:

i IMPORTANT! Please refer to the OEM Owners Manual for the Headrest Mounting Hardware *(provided separately)* for additional safety information, warnings and cautions related to the installation and maintenance of the headrest hardware.

Installation Instructions: (see **Fig 2**)

1. Position the headrest mounting collar (**1**) over the pivot ball on the headrest mounting post (**2**)*;
 2. Align and secure the mounting collar to the headrest pad using the mounting screws provided (**3**).
- (*Note: headrest mounting hardware is sold separately).*



3.0 CARE AND MAINTENANCE

3.1 INSPECTION

WARNING! Risk of injury or damage

- Do not continue to use this product if problems or damage are discovered;

Frequent visual inspection of all components, including upholstery materials, foams (if accessible) and any hardware or plastics, should be performed to identify any breakage, deformation, punctures, wear and tear or compression. Replace damaged/worn components if necessary.

3.2 CLEANING AND DISINFECTION

WARNING! Risk of damage

To avoid infectious exposure, inspect cushion thoroughly and properly clean and disinfect any materials soiled with blood or other bodily fluids.

CAUTION! Risk of damage

- DO NOT use cleaning and disinfecting agents with abrasive, staining, or polymer-damaging properties such as phenols, alcohols, or bleaches. Chlorine solutions used even in low concentrations on a regular basis can diminish the life of the cover.
- Chosen cleaning agents and disinfectants must be compatible with one another in order to effectively protect the materials on which they are applied.
- Keep clear of open heat sources during cleaning.

General Cleaning

The knitted fabric side of the cover can be wiped with a damp absorbent towel, cloth, or paper towel. Remove all gross contamination from surface (i.e. food particles, blood, bodily fluids). Spot-clean with mild soap and water.

Cleaning and Disinfection Instructions (for Infection Control Covers)

The infection control cover can be cleaned and disinfected with ready-to-use disinfecting wipes 3M, Virox Accel TB, Accel Prevention, PREempt, OPTIM 33 TB, or other wipes with similar formulations. Note that the surface should be cleaned first, with all gross contamination (i.e. food particles, blood, bodily fluids) first removed with absorbent material (cloth or paper towel). Ensure the coated surface of the cover is clean by wiping with one of the 2-in-1 cleaning and disinfecting wipes mentioned above.


To disinfect, liberally wipe the surface with the ready-to-use disinfecting wipe again. Avoid pooling of the disinfectant and ensure the disinfectant is distributed equally over the cover surface. Wipe dry after recommended dwell time (refer to each disinfecting products manufacturing instructions). It is best practice to wipe the surface with a damp cloth, mild soap, and finally a damp cloth no matter what disinfectant is used.

Machine Laundering Instructions

The SNUG Headrest Pad (*including outer cover, Hug insert and foam backing pad*) may be removed and cleaned **all together** in a laundering machine. Carefully unzip the headrest pad assembly from the mounting plate, and removed the headrest pad assembly in its entirety. To avoid possible damage to the individual components, the zipper of the cover should be closed prior to laundering. Ensure the cover/pad does not come in contact with any other sharp garment accessories. Washing in warm temperatures not higher than 60°C (140F) can be performed using neutral detergents such as Tide or Persil.

Drying

Adequate drying is a crucial factor in the care and maintenance of the headrest. The headrest components must be dried completely prior to use. Air drying is the method of choice. **DO NOT WRING OUT.** Hang cover/pad assembly and allow to drip dry to minimize wrinkling. Alternatively, the cover/pad assembly may be tumble-dried on low/cool setting. The headrest covers should not be ironed or pressed.

 Polyurethane (PU) coated fabrics can absorb liquids for short periods causing a temporary change to the PU characteristics. The wet cover is more vulnerable to physical damage and should not be used until fully dried.

4.0 AFTER USE

4.1 RE-USE



WARNING! Risk of Injury

- Always have an authorized healthcare or service provider inspect the product for damage or wear PRIOR to transferring the product to a different user. If any damage is found, DO NOT use this product, otherwise injury may occur.
- PRIOR to reuse, clean and disinfect the product thoroughly, per section **3.2 Cleaning & Disinfection**, and in accordance with local government regulations.

This product is suitable for repeated use. The number of times it can be used depends on the frequency and duration of use, as well as the level of product care and maintenance undertaken over the period of use.

It is recommended that the Headrest Assembly (cover, pad and hardware) always be inspected by a qualified healthcare professional or service provider for fluid ingress, stains, rips, punctures or damage, prior to transferring the device to a new patient. DO NOT re-use the headrest if any damage is found

For additional information or assistance on decontamination and disinfection, please consult your local Infection Control Office.

4.2 DISPOSAL

The disposal and recycling of used devices and packaging must comply with the applicable local legal regulations.

Ensure that the headrest is cleaned prior to disposal to avoid any risk of contamination.



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